

YEISON CARRILLO

Senior IT Project Manager & PMO | Digital Transformation & Service Delivery

Oviedo, Spain | contact@yeisoncarrillo.com | +34 691 349 087 | [linkedin.com/in/ycarrillo](#) | yeisoncarrillo.com

EXECUTIVE PROFILE

Results-driven IT leader with over 15 years of dual expertise across enterprise IT ecosystems: critical systems operations, change governance, service delivery, and technology initiative leadership across regulated sectors including Banking, Telecom, and Consulting. Specialized in bridging the gap between complex technical execution and business strategy. Adept at enforcing project governance, controlling delivery parameters, and mitigating operational risks in high-stakes environments.

CORE COMPETENCIES

Enterprise Portfolio & PMO Governance: Framework design, lifecycle metrics, and steering committee reporting.

Digital Transformation: Workflow automation, enterprise systems integration, and cross-functional technology rollouts.

Service Delivery Excellence: Operational resilience, SLA baselines, change control, and ITIL alignment.

Stakeholder Matrix Synchronization: Vendor ecosystems, distributed engineering units, and business steering forums.

PROFESSIONAL EXPERIENCE

IT Project Lead & Process Architect | GI Consultoria

Mar 2025 - Present

- Orchestrated digital transformation and workflow automation frameworks, mitigating business-critical system incidents by 20%.
- Synchronized cross-functional engineering units with corporate business areas to secure predictable enterprise technology delivery.

Senior IT Project Lead | Banco Sabadell

Feb 2023 - Mar 2025

- Directed mission-critical technology projects within a highly regulated banking environment, accelerating deployment velocity by 30%.
- Enhanced dependency mapping and stakeholder alignment, achieving a +22 point increase in Net Promoter Score (NPS).

IT Planning, Governance & Control Specialist | Cetelem

Dec 2021 - Oct 2022

- Acted as the strategic bridge between technical delivery teams and fiscal planning, managing project baselines, risk registries, and budget allocations.

Enterprise Change Management & IT Deployment Lead | Banco Santander

Oct 2018 - Oct 2021

- Directed IT system rollouts and digital change governance frameworks across enterprise banking networks.

Core Systems & Infrastructure Administrator | BBVA (via Bluetab Solutions)

Mar 2011 - Aug 2018

- Enforced platform stability, operational continuity, and strict change control protocols in high-availability corporate banking environments.

EDUCATION & CERTIFICATIONS

Bachelor's Degree in Business Administration (Homologated in Spain) | UNAD

Certifications: ITIL Foundation (EXIN) | Scrum Master | Scrum Product Owner | Scaled Scrum Expert

PMO Development: Advanced PMO Frameworks & PMBOK Alignment (PMP exam scheduled for Q3 2026)

Tools & Ecosystems: Jira, Confluence, ServiceNow, SAP, Control-M, Azure DevOps, MS Project.